

ABSTRACT

A call management system responsive to subscriber preferences for handling incoming voice calls of a subscriber having on-line IP network capability. When the subscriber occupies a line, a controller activates an Internet presence server that determines online status by checking IP activity at the subscriber's IP address. If the subscriber is online and has indicated a preference to accept calls, the controller activates a pop-up screen at the subscriber's terminal to display menu options to handle the call, such as answering via VoIP, text-to-speech synthesis, forwarding the call to a specific number, or sending the call to voicemail. A voicemail message may also be sent to an e-mail account as an audio file or as a pager alert with short message text. The system may be centrally located within a network or integrated with subscriber premises equipment. Certain management features may also be disabled dynamically in response to on-line status.